

# Terms and Conditions

## Reservations and Payments

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### Prepayment Reservation

If booking your rental ( of the house in Nystrand Alvsbyn in Swedish Lapland ) prior to 30 days before the beginning date of your stay, you are requested to pay 25% of the total amount to reserve your place. As soon as we have received your payment, your rental confirmation will be held until final payment is due, 30 days before arrival at Nystrand.

This reservation payment should be received 10 days after making your reservation at the latest. If your payment is not received in that time, we reserve the right to cancel your rental booking without notification.

Please note the prepayment reservation is nonrefundable.

### Final Payment

The remaining cost of your trip must be paid 30 days before arrival, at the latest.

### Booking later than 30 days

*When booking later than 30 days before arrival, a payment of the total amount must be made immediately to reserve your place.*

*If we do not receive payment within this time, we reserve the right to cancel your rental reservation without notification.*

### Cancellation Policy

If cancellation occurs your rental requirements prior to 30 days before departure, we will refund 75% of the total amount. If it is within 1 to 29 days of the departure date, then we will refund 25% of the total amount to you.

### Force Majeur / Extreme Weather

In case of Force Majeur or extreme weather conditions whereby you cannot get to the airport at Lulea from another airport , (at the discretion of us), the total amount of your tour will be refunded. Your insurance policy should cover cancellations due Force Majeur or extreme weather conditions.

We reserve the right to change any options described in the packages due to the weather conditions or other circumstances.